

## ABOUT US

### ON-DEMAND i.T Tech Services & Solutions

Computer Technicians specializing in the installation of hardware and software systems, maintaining or repairing equipment and troubleshooting all computer malfunctions.



## TECH TO US:

### CONTACT DETAILS:

#### Phone:

073 257 0404

078 924 4845

#### Email:

[info@ittss.tech](mailto:info@ittss.tech)



## OUR SPECIALTIES

### OUR-SPECIALTIES are the

- installation, management and repairs of all computers, laptops and computer software
- management and maintenance support of network problems.
- hardware and software installation.
- Configuration and maintenance of LANs & WANs network services.



## Job Description

Determine users' technical needs and provide suitable solutions	
Install hardware, software and device drivers on standalone computers	
Install and configure computer networks including LAN and WAN	
Test computers peripherals, hardware and software to ensure that they are working appropriately	
Upgrade software, patches and Operating Systems	
Install and configure monitors, keyboards and printers	
Troubleshoot hardware and software problems	
DVR network connections	
Train users on new software	

## Job Description

Ensure that all computers are secured effectively by installing and updating antivirus software	
Act as a technical resource in order to assist users with resolving computer issues	
Explain the role of network applications and equipment to the end users	

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